

## GRI Content Index

Central Pattana has incorporated and reported the sustainability information in the Annual Report 2024 to showcase its economic, social, and environmental performance. This report has been prepared in accordance with the Global Reporting Initiative (GRI) Standards 2021: the United Nations Global Compact (UNGC) linked the performance in line with Sustainable Development Goals (SDGs).

|                                   |                                                                                                                                                        |
|-----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| Statement of use                  | <b>Central Pattana Public Company Limited</b> has reported in accordance with the GRI Standards for the period <b>1 January 2024-31 December 2024.</b> |
| GRI 1 used                        |                                                                                                                                                        |
| Applicable GRI Sector Standard(s) | <b>Real Estate</b>                                                                                                                                     |

| GRI STANDARD/<br>OTHER SOURCE              | DISCLOSURE                                                                       | LOCATION                                                                   | SDGs      | External<br>Assurance |
|--------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------|-----------------------|
| <b>General disclosures</b>                 |                                                                                  |                                                                            |           |                       |
| <b>GRI 2: General Disclosures<br/>2021</b> | 2-1 Organizational details                                                       | P.35-37, 188<br><a href="#">Nature of Business   Central Pattana (CPN)</a> |           |                       |
|                                            | 2-2 Entities included in the organization's sustainability reporting             | P.98,<br><a href="#">Boundary of Sustainability Performance Reporting</a>  |           |                       |
|                                            | 2-3 Reporting period, frequency and contact point                                | P.-98, 188                                                                 |           |                       |
|                                            | 2-4 Restatements of information                                                  | <a href="#">There is no restatement of information</a>                     |           |                       |
|                                            | 2-5 External assurance                                                           | P.256 - 257                                                                |           |                       |
|                                            | 2-6 Activities, value chain and other business relationships                     | P.99-101,<br><a href="#">Value Chains   Central Pattana</a>                |           |                       |
|                                            | 2-7 Employees                                                                    | P.226<br><a href="#">Employee Management data</a>                          | SDG 8.3.1 |                       |
|                                            | 2-8 Workers who are not employees                                                | P.176, 159, 161 – Sub-Contractors                                          |           |                       |
|                                            | 2-9 Governance structure and composition                                         | P.-208-209<br><a href="#">Organization Chart   Central Pattana (CPN)</a>   |           |                       |
|                                            | 2-10 Nomination and selection of the highest governance body                     | P.210-211<br><a href="#">Board of Directors   Central Pattana (CPN)</a>    |           |                       |
|                                            | 2-11 Chair of the highest governance body                                        | P.211<br><a href="#">Board of Directors   Central Pattana (CPN)</a>        |           |                       |
|                                            | 2-12 Role of the highest governance body in overseeing the management of impacts | P.212-213                                                                  |           |                       |
|                                            | 2-13 Delegation of responsibility for managing impacts                           | P.18<br><a href="#">Management Team   Central Pattana (CPN)</a>            |           |                       |
|                                            | 2-14 Role of the highest governance body in sustainability reporting             | P.221-222                                                                  |           |                       |
|                                            | 2-15 Conflicts of interest                                                       | P.239<br>Managing conflict of interest policy                              |           |                       |

|                                           |                                                                                      |                                                                                     |         |  |
|-------------------------------------------|--------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|---------|--|
|                                           | 2-16 Communication of critical concerns                                              | P.193                                                                               |         |  |
|                                           | 2-17 Collective knowledge of the highest governance body                             | P.-216<br><a href="#">Board of Directors   Central Pattana (CPN)</a>                |         |  |
|                                           | 2-18 Evaluation of the performance of the highest governance body                    | P.-231-232                                                                          |         |  |
|                                           | 2-19 Remuneration policies                                                           | P.224-225                                                                           |         |  |
|                                           | 2-20 Process to determine remuneration                                               | P.-226, 232                                                                         |         |  |
|                                           | 2-21 Annual total compensation ratio                                                 | P.225<br>Workforce Diversity and Equal Opportunity                                  |         |  |
|                                           | 2-22 Statement on sustainable development strategy                                   | P.6, 20, 24, 80                                                                     |         |  |
|                                           | 2-23 Policy commitments                                                              | P.85-97<br><a href="#">Policies &amp; Implementing Guidelines   Central Pattana</a> |         |  |
|                                           | 2-24 Embedding policy commitments                                                    | P.103-177                                                                           |         |  |
|                                           | 2-25 Processes to remediate negative impacts                                         | P.243                                                                               |         |  |
|                                           | 2-26 Mechanisms for seeking advice and raising concerns                              | P.238-243                                                                           |         |  |
|                                           | 2-27 Compliance with laws and regulations                                            | P.198-208                                                                           |         |  |
|                                           | 2-28 Membership associations                                                         | P.33 – 37, 201, 205, 207<br><a href="#">Contribution to Association</a>             |         |  |
|                                           | 2-29 Approach to stakeholder engagement                                              | P.100-101<br><a href="#">Stakeholders Engagement   Central Pattana (CPN)</a>        |         |  |
|                                           | 2-30 Collective bargaining agreements                                                | P.163<br><a href="#">Collective bargaining agreements</a>                           |         |  |
| <b>Material topics</b>                    |                                                                                      |                                                                                     |         |  |
| <b>GRI 3: Material Topics 2021</b>        | 3-1 Process to determine material topics                                             | P.81-83                                                                             |         |  |
|                                           | 3-2 List of material topics                                                          | P.84                                                                                |         |  |
| <b>Economic performance</b>               |                                                                                      |                                                                                     |         |  |
| <b>GRI 3: Material Topics 2021</b>        | 3-3 Management of material topics                                                    | P.89, 143-144                                                                       |         |  |
| <b>GRI 201: Economic Performance 2016</b> | 201-1 Direct economic value generated and distributed                                | P.14-15, 178-182<br><a href="#">Financial Statements   Central Pattana (CPN)</a>    | SDG 8.1 |  |
|                                           | 201-2 Financial implications and other risks and opportunities due to climate change | P.183,<br><a href="#">Task Force on Climate-Related Financial Disclosures</a>       |         |  |
|                                           | 201-3 Defined benefit plan obligations and other retirement plans                    | P.224-225                                                                           |         |  |
|                                           | 201-4 Financial assistance received from government                                  | n/a                                                                                 |         |  |
| <b>Market presence</b>                    |                                                                                      |                                                                                     |         |  |
| <b>GRI 3: Material Topics 2021</b>        | 3-3 Management of material topics                                                    | P.88, 90, 138-139, 146-147                                                          |         |  |

|                                         |                                                                                       |                                                                                                                                                                            |            |     |
|-----------------------------------------|---------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|-----|
| GRI 202: Market Presence 2016           | 202-1 Ratios of standard entry level wage by gender compared to local minimum wage    | <a href="#">217, 224-225</a><br><a href="#">Employee Compensation</a>                                                                                                      |            |     |
|                                         | 202-2 Proportion of senior management hired from the local community                  | <a href="#">Employee Compensation</a>                                                                                                                                      |            |     |
| Indirect economic impacts               |                                                                                       |                                                                                                                                                                            |            |     |
| GRI 3: Material Topics 2021             | 3-3 Management of material topics                                                     | P.95-96, 169, 172-173                                                                                                                                                      |            |     |
| GRI 203: Indirect Economic Impacts 2016 | 203-1 Infrastructure investments and services supported                               | P. 170-171, 174                                                                                                                                                            | SDG 8.1    |     |
|                                         | 203-2 Significant indirect economic impacts                                           | P.170-171, 173<br>112-113, 127-129                                                                                                                                         |            |     |
| Procurement practices                   |                                                                                       |                                                                                                                                                                            |            |     |
| GRI 3: Material Topics 2021             | 3-3 Management of material topics                                                     | P.97, 175                                                                                                                                                                  |            |     |
| GRI 204: Procurement Practices 2016     | 204-1 Proportion of spending on local suppliers                                       | P. 176-177, 180                                                                                                                                                            | SDG 12.7.1 |     |
| Anti-corruption                         |                                                                                       |                                                                                                                                                                            |            |     |
| GRI 3: Material Topics 2021             | 3-3 Management of material topics                                                     | P.94, 168                                                                                                                                                                  |            |     |
| GRI 205: Anti-corruption 2016           | 205-1 Operations assessed for risks related to corruption                             | P.193-196, 242                                                                                                                                                             |            |     |
|                                         | 205-2 Communication and training about anti-corruption policies and procedures        | P.193, 241                                                                                                                                                                 |            |     |
|                                         | 205-3 Confirmed incidents of corruption and actions taken                             | P.244                                                                                                                                                                      |            |     |
| Anti-competitive behavior               |                                                                                       |                                                                                                                                                                            |            |     |
| GRI 3: Material Topics 2021             | 3-3 Management of material topics                                                     | P.200, 207<br><a href="#">Business Competition Policy</a>                                                                                                                  |            |     |
| GRI 206: Anti-competitive Behavior 2016 | 206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices | P.239, 246-247                                                                                                                                                             |            |     |
| Tax                                     |                                                                                       |                                                                                                                                                                            |            |     |
| GRI 3: Material Topics 2021             | 3-3 Management of material topics                                                     | P.305-306<br><a href="#">Tax Policy</a>                                                                                                                                    |            |     |
| GRI 207: Tax 2019                       | 207-1 Approach to tax                                                                 | P.305-306                                                                                                                                                                  |            |     |
|                                         | 207-2 Tax governance, control, and risk management                                    | P.339                                                                                                                                                                      |            |     |
|                                         | 207-3 Stakeholder engagement and management of concerns related to tax                | - <a href="#">Appointment Central Pattana Group as Withholding Tax Agent   Central Pattana (CPN)</a><br>- <a href="#">e-Tax Invoice/ e-Receipt   Central Pattana (CPN)</a> |            |     |
|                                         | 207-4 Country-by-country reporting                                                    | n/a                                                                                                                                                                        |            |     |
| Materials                               |                                                                                       |                                                                                                                                                                            |            |     |
| GRI 3: Material Topics 2021             | 3-3 Management of material topics                                                     | P.90, 104<br>- <a href="#">Green Building   Central Pattana (CPN)</a><br>- <a href="#">Enhancing Environment at a Glance   Central Pattana (CPN)</a>                       |            |     |
| GRI 301: Materials 2016                 | 301-1 Materials used by weight or volume                                              | P.105<br><a href="#">Upfront embodied emission</a>                                                                                                                         |            | Yes |
|                                         | 301-2 Recycled input materials used                                                   | P.177, 158                                                                                                                                                                 |            |     |

|                                   |                                                                                                                                                 |                                                                                                        |                                      |     |
|-----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|--------------------------------------|-----|
|                                   | 301-3 Reclaimed products and their packaging materials                                                                                          | n/a                                                                                                    |                                      |     |
| Energy                            |                                                                                                                                                 |                                                                                                        |                                      |     |
| GRI 3: Material Topics 2021       | 3-3 Management of material topics                                                                                                               | P.86, 114-116                                                                                          |                                      |     |
| GRI 302: Energy 2016              | 302-1 Energy consumption within the organization                                                                                                | P.118, 120<br><a href="#">Energy consumption within the organization</a>                               | SDG 7.2.1<br>SDG 7.3.1<br>SDG 13.2.2 | Yes |
|                                   | 302-2 Energy consumption outside of the organization                                                                                            | P.118, 120<br><a href="#">Energy sold to tenant</a>                                                    |                                      |     |
|                                   | 302-3 Energy intensity                                                                                                                          | P.118<br><a href="#">Energy Intensity</a>                                                              |                                      | Yes |
|                                   | 302-4 Reduction of energy consumption                                                                                                           | P.156<br><a href="#">Energy consumption within the organization</a>                                    |                                      |     |
|                                   | 302-5 Reductions in energy requirements of products and services                                                                                | P.117-119                                                                                              |                                      |     |
| Water and effluents               |                                                                                                                                                 |                                                                                                        |                                      |     |
| GRI 3: Material Topics 2021       | 3-3 Management of material topics                                                                                                               | P.123-124                                                                                              |                                      |     |
| GRI 303: Water and Effluents 2018 | 303-1 Interactions with water as a shared resource                                                                                              | P.123                                                                                                  | SDG 6.3.1                            |     |
|                                   | 303-2 Management of water discharge-related impacts                                                                                             | P.124                                                                                                  |                                      |     |
|                                   | 303-3 Water withdrawal                                                                                                                          | P.125<br><a href="#">Sustainability Performance P.24 : Water and Effluents</a>                         |                                      | Yes |
|                                   | 303-4 Water discharge                                                                                                                           | P.125<br><a href="#">Sustainability Performance P.24-25 : Water and Effluents</a>                      |                                      | Yes |
|                                   | 303-5 Water consumption                                                                                                                         | P.125<br><a href="#">Sustainability Performance P.25 : 303-5 Total Water consumption</a>               |                                      | Yes |
| Biodiversity                      |                                                                                                                                                 |                                                                                                        |                                      |     |
| GRI 3: Material Topics 2021       | 3-3 Management of material topics                                                                                                               | P.127<br><a href="#">Biodiversity Management Policy</a>                                                |                                      |     |
| GRI 304: Biodiversity 2016        | 304-1 Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas | P.128                                                                                                  |                                      |     |
|                                   | 304-2 Significant impacts of activities, products and services on biodiversity                                                                  | P.128                                                                                                  |                                      |     |
|                                   | 304-3 Habitats protected or restored                                                                                                            | P.-158                                                                                                 |                                      |     |
|                                   | 304-4 IUCN Red List species and national conservation list species with habitats in areas affected by operations                                | n/a                                                                                                    |                                      |     |
| Emissions                         |                                                                                                                                                 |                                                                                                        |                                      |     |
| GRI 3: Material Topics 2021       | 3-3 Management of material topics                                                                                                               | P.103-106                                                                                              |                                      |     |
| GRI 305: Emissions 2016           | 305-1 Direct (Scope 1) GHG emissions                                                                                                            | P.-107-109, 117<br><a href="#">Sustainability Performance P.26 : Greenhouse Gas Emission</a>           | SDG 13.2.2                           | Yes |
|                                   | 305-2 Energy indirect (Scope 2) GHG emissions                                                                                                   | P. -107-109, 112, 115-121<br><a href="#">Sustainability Performance P.26 : Greenhouse Gas Emission</a> |                                      | Yes |
|                                   | 305-3 Other indirect (Scope 3) GHG emissions                                                                                                    | P.-104-113, 118                                                                                        |                                      | Yes |

|                                                 |                                                                                                          |                                                                                         |                          |     |
|-------------------------------------------------|----------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|--------------------------|-----|
|                                                 |                                                                                                          | <a href="#">Sustainability Performance P.26-28 : Greenhouse Gas Emission</a>            |                          |     |
|                                                 | 305-4 GHG emissions intensity                                                                            | P.161<br><a href="#">Sustainability Performance P.27 : Greenhouse Gas Emission</a>      |                          | Yes |
|                                                 | 305-5 Reduction of GHG emissions                                                                         | P.160<br><a href="#">Sustainability Performance P.26-27 : Greenhouse Gas Emission</a>   |                          |     |
|                                                 | 305-6 Emissions of ozone-depleting substances (ODS)                                                      | n/a                                                                                     |                          |     |
|                                                 | 305-7 Nitrogen oxides (NOx), sulfur oxides (SOx), and other significant air emissions                    | n/a                                                                                     |                          |     |
| Waste                                           |                                                                                                          |                                                                                         |                          |     |
| GRI 3: Material Topics 2021                     | 3-3 Management of material topics                                                                        | P.-129-132                                                                              |                          |     |
| GRI 306: Waste 2020                             | 306-1 Waste generation and significant waste-related impacts                                             | P.130-134                                                                               |                          |     |
|                                                 | 306-2 Management of significant waste-related impacts                                                    | P. -129-134                                                                             |                          |     |
|                                                 | 306-3 Waste generated                                                                                    | P.134<br><a href="#">Sustainability Performance P.28 : Waste Generated</a>              | SDG 12.3.1<br>SDG 12.5.1 |     |
|                                                 | 306-4 Waste diverted from disposal                                                                       | P.134<br><a href="#">Sustainability Performance P.29 : Waste diverted from disposal</a> |                          |     |
|                                                 | 306-5 Waste directed to disposal                                                                         | P.134<br><a href="#">Sustainability Performance P.29 : Waste directed to disposal</a>   |                          |     |
| Supplier environmental assessment               |                                                                                                          |                                                                                         |                          |     |
| GRI 3: Material Topics 2021                     | 3-3 Management of material topics                                                                        | P.75,76, 175                                                                            |                          |     |
| GRI 308: Supplier Environmental Assessment 2016 | 308-1 New suppliers that were screened using environmental criteria                                      | P. 176<br><a href="#">Sustainability Performance P.8 : Supply Chain Management</a>      |                          |     |
|                                                 | 308-2 Negative environmental impacts in the supply chain and actions taken                               | P. -176-177                                                                             |                          |     |
| Employment                                      |                                                                                                          |                                                                                         |                          |     |
| GRI 3: Material Topics 2021                     | 3-3 Management of material topics                                                                        | P. 146-148                                                                              | SDG 8.3.1                |     |
| GRI 401: Employment 2016                        | 401-1 New employee hires and employee turnover                                                           | P. 148<br><a href="#">Employee Management and Engagement P.12-14</a>                    |                          |     |
|                                                 | 401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees | P. 226<br><a href="#">Employee enrolled in Provident Fund P.12</a>                      |                          |     |
|                                                 | 401-3 Parental leave                                                                                     | <a href="#">Employee Management and Engagement</a>                                      |                          |     |
| Labor/management relations                      |                                                                                                          |                                                                                         |                          |     |
| GRI 3: Material Topics 2021                     | 3-3 Management of material topics                                                                        | P.146-147                                                                               |                          |     |
| GRI 402: Labor/Management Relations 2016        | 402-1 Minimum notice periods regarding operational changes                                               | P.193, 195, 199, 204-205, 241                                                           |                          |     |
| Occupational health and safety                  |                                                                                                          |                                                                                         |                          |     |
| GRI 3: Material Topics 2021                     | 3-3 Management of material topics                                                                        | P.151-152                                                                               |                          |     |

|                                                                |                                                                                                                      |                                                                                            |           |     |
|----------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|-----------|-----|
| GRI 403: Occupational Health and Safety 2018                   | 403-1 Occupational health and safety management system                                                               | P. 151-152                                                                                 | SDG 8.8.1 |     |
|                                                                | 403-2 Hazard identification, risk assessment, and incident investigation                                             | P. 151-152                                                                                 |           |     |
|                                                                | 403-3 Occupational health services                                                                                   | P.153-154                                                                                  |           |     |
|                                                                | 403-4 Worker participation, consultation, and communication on occupational health and safety                        | P.151-154                                                                                  |           |     |
|                                                                | 403-5 Worker training on occupational health and safety                                                              | P.72, 148, 154, 175                                                                        |           |     |
|                                                                | 403-6 Promotion of worker health                                                                                     | P.150, 154                                                                                 |           |     |
|                                                                | 403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships  | P.147-154                                                                                  |           |     |
|                                                                | 403-8 Workers covered by an occupational health and safety management system                                         | P.153                                                                                      |           |     |
|                                                                | 403-9 Work-related injuries                                                                                          | P.153<br><a href="#">p.17-21 Occupational Health and Safety</a>                            |           | Yes |
|                                                                | 403-10 Work-related ill health                                                                                       | P.153<br><a href="#">p.17-21 Occupational Health and Safety</a>                            |           | Yes |
| Training and education                                         |                                                                                                                      |                                                                                            |           |     |
| GRI 3: Material Topics 2021                                    | 3-3 Management of material topics                                                                                    | P.71-72, 106, 111-112, 120, 173-174, 241-242, 247                                          |           |     |
| GRI 404: Training and Education 2016                           | 404-1 Average hours of training per year per employee                                                                | <a href="#">p.15 GRI 404-1 Leadership and People development</a>                           |           |     |
|                                                                | 404-2 Programs for upgrading employee skills and transition assistance programs                                      | P.106, 112, 120                                                                            |           |     |
|                                                                | 404-3 Percentage of employees receiving regular performance and career development reviews                           | P.147-148                                                                                  |           |     |
| Diversity and equal opportunity                                |                                                                                                                      |                                                                                            |           |     |
| GRI 3: Material Topics 2021                                    | 3-3 Management of material topics                                                                                    | P.73, 146-147, 203, 224-225                                                                |           |     |
| GRI 405: Diversity and Equal Opportunity 2016                  | 405-1 Diversity of governance bodies and employees                                                                   | P.226<br><a href="#">Central Pattana Sustainability Performance Reporting 2024 P.10-11</a> |           |     |
|                                                                | 405-2 Ratio of basic salary and remuneration of women to men                                                         | <a href="#">Central Pattana Sustainability Performance Reporting 2024 P.12</a>             |           |     |
| Non-discrimination                                             |                                                                                                                      |                                                                                            |           |     |
| GRI 3: Material Topics 2021                                    | 3-3 Management of material topics                                                                                    | P.73, 239, 243                                                                             |           |     |
| GRI 406: Non-discrimination 2016                               | 406-1 Incidents of discrimination and corrective actions taken                                                       | P.244                                                                                      |           |     |
| Freedom of association and collective bargaining               |                                                                                                                      |                                                                                            |           |     |
| GRI 3: Material Topics 2021                                    | 3-3 Management of material topics                                                                                    | P.73, 163                                                                                  |           |     |
| GRI 407: Freedom of Association and Collective Bargaining 2016 | 407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk | No case found<br><a href="#">Collective Bargaining Agreement P.16</a>                      |           |     |

|                                                   |                                                                                                     |                                                                                                               |          |   |
|---------------------------------------------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|----------|---|
| <b>Child labor</b>                                |                                                                                                     |                                                                                                               |          |   |
| <b>GRI 3: Material Topics 2021</b>                | 3-3 Management of material topics                                                                   | P.73, 163, 204                                                                                                |          | - |
| <b>GRI 408: Child Labor 2016</b>                  | 408-1 Operations and suppliers at significant risk for incidents of child labor                     | No case found                                                                                                 |          |   |
| <b>Forced or compulsory labor</b>                 |                                                                                                     |                                                                                                               |          |   |
| <b>GRI 3: Material Topics 2021</b>                | 3-3 Management of material topics                                                                   | P.73, 204                                                                                                     |          |   |
| <b>GRI 409: Forced or Compulsory Labor 2016</b>   | 409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor      | No case found                                                                                                 |          |   |
| <b>Security practices</b>                         |                                                                                                     |                                                                                                               |          |   |
| <b>GRI 3: Material Topics 2021</b>                | 3-3 Management of material topics                                                                   | P.72, 139, 151-152                                                                                            |          |   |
| <b>GRI 410: Security Practices 2016</b>           | 410-1 Security personnel trained in human rights policies or procedures                             | P.116, 149, 163-164, 175                                                                                      |          |   |
| <b>Rights of indigenous peoples</b>               |                                                                                                     |                                                                                                               |          |   |
| <b>GRI 3: Material Topics 2021</b>                | 3-3 Management of material topics                                                                   | P.73, 175                                                                                                     |          |   |
| <b>GRI 411: Rights of Indigenous Peoples 2016</b> | 411-1 Incidents of violations involving rights of indigenous peoples                                | No case found                                                                                                 |          |   |
| <b>Local communities</b>                          |                                                                                                     |                                                                                                               |          |   |
| <b>GRI 3: Material Topics 2021</b>                | 3-3 Management of material topics                                                                   | P.154-155                                                                                                     |          |   |
| <b>GRI 413: Local Communities 2016</b>            | 413-1 Operations with local community engagement, impact assessments, and development programs      | P.155-161                                                                                                     | GRI 11.7 |   |
|                                                   | 413-2 Operations with significant actual and potential negative impacts on local communities        | No case found                                                                                                 |          |   |
| <b>Supplier social assessment</b>                 |                                                                                                     |                                                                                                               |          |   |
| <b>GRI 3: Material Topics 2021</b>                | 3-3 Management of material topics                                                                   | P.175<br><a href="#">Supply chain management</a>                                                              |          |   |
| <b>GRI 414: Supplier Social Assessment 2016</b>   | 414-1 New suppliers that were screened using social criteria                                        | P.176<br><a href="#">Sustainability Performance P.8 : Supply Chain Management</a>                             |          |   |
|                                                   | 414-2 Negative social impacts in the supply chain and actions taken                                 | P.176                                                                                                         |          |   |
| <b>Public policy</b>                              |                                                                                                     |                                                                                                               |          |   |
| <b>GRI 3: Material Topics 2021</b>                | 3-3 Management of material topics                                                                   | <a href="#">Political Participation Policy Policies &amp; Implementing Guidelines   Central Pattana (CPN)</a> |          |   |
| <b>GRI 415: Public Policy 2016</b>                | 415-1 Political contributions                                                                       | <a href="#">Sustainability Performance P.7 : Support for Industry Associations and Business Networks</a>      |          |   |
| <b>Customer health and safety</b>                 |                                                                                                     |                                                                                                               |          |   |
| <b>GRI 3: Material Topics 2021</b>                | 3-3 Management of material topics                                                                   | P.76, 135-136                                                                                                 |          |   |
| <b>GRI 416: Customer Health and Safety 2016</b>   | 416-1 Assessment of the health and safety impacts of product and service categories                 | P.144                                                                                                         | GRI 11.7 |   |
|                                                   | 416-2 Incidents of non-compliance concerning the health and safety impacts of products and services | <a href="#">Sustainability Performance P.9 : 416-2 Health and Safety related complaints</a>                   |          |   |
| <b>Marketing and labeling</b>                     |                                                                                                     |                                                                                                               |          |   |
| <b>GRI 3: Material Topics 2021</b>                | 3-3 Management of material topics                                                                   | P.138-142                                                                                                     |          |   |

|                                             |                                                                                                    |                                                                                                   |  |  |
|---------------------------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|--|--|
| <b>GRI 417: Marketing and Labeling 2016</b> | 417-1 Requirements for product and service information and labeling                                | P.106, 109, 146                                                                                   |  |  |
|                                             | 417-2 Incidents of non-compliance concerning product and service information and labeling          | No case found                                                                                     |  |  |
|                                             | 417-3 Incidents of non-compliance concerning marketing communications                              | <a href="#">Sustainability Performance P.9 : 417-3 Marketing Communications complaints</a>        |  |  |
| <b>Customer privacy</b>                     |                                                                                                    |                                                                                                   |  |  |
| <b>GRI 3: Material Topics 2021</b>          | 3-3 Management of material topics                                                                  | P.172-174<br><a href="#">Treatment of customers policy Privacy Policy   Central Pattana (CPN)</a> |  |  |
| <b>GRI 418: Customer Privacy 2016</b>       | 418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data | P.173<br><a href="#">Sustainability Performance P.9 : 418-1 Privacy Violation Complaints</a>      |  |  |