



Sustainable Community Development Performance

	<p>2025 Performance</p> <p>17.1 million square meter-days (equivalent to 2.4%)</p> <p>In 2025, space was allocated for community purposes compared to total shopping center leasable area-days.</p>	<p>Goal</p> <p>Short term 2025: 2% Allocate space for the community compared to total shopping center leasable area-days.</p> <p>Medium term 2034: 7% Allocate space for the community compared to total shopping center leasable area-days.</p> <p>Long term 2050: Appropriate indicators are currently under study.</p>
	<p>2025 Performance</p> <p>3,650 million baht</p> <p>In 2025, communities generated income from community marketing activities held in shopping centers.</p> <p>7,496 million baht</p> <p>In 2025, the positive income received by communities, when combined with local procurement and hiring, totaled 7,496 million baht.</p>	<p>Goal</p> <p>Short term 2025: 4,700 million baht Communities generate income from community marketing activities held in shopping centers.</p> <p>Medium term 2034: 1:20 Adopt Social Return on Investment (SROI) as a new indicator.</p> <p>Long term 2050: Appropriate indicators are currently under study.</p>



2025 Performance

100%

In 2025, all complaints received through online channels were entered into the full correction and remediation mechanism.

Goal

100%

By 2030, complaints related to community issues are successfully handled or fully closed.

The Company systematically monitors and evaluates community management performance, covering both the mitigation of potential negative impacts and the enhancement of positive outcomes, as follows:

01. Social results

- In 2025, the Company allocated **17.1** million square meter-days of space for community purposes, equivalent to **2.4%** of total shopping center leasable area-days. This exceeded the target by **120%** and generated measurable positive income impact for communities from space use and marketing activities totaling **3,650** million baht. When combined with local procurement and hiring, total local economic value reached **7,496** million baht, exceeding the target by **159%**.

02. Grievance Management Performance

Based on information collected through community voice-listening channels (online channels only), most concerns in 2025 were classified into **five** main issues:

1. Noise from construction and operations
2. Construction that affects community property
3. Dust, smoke, and odor
4. Traffic problems
5. Service safety

The Company brought all complaints into a full resolution and remediation mechanism, while using the information to strengthen prevention standards in future projects and maintain community trust.

03. Positive social and community impacts that occur (GRI 203-2)

Objective	Details <i>HOW / WHY / WHAT / WHERE</i>
Community Investment Route	
<p><i>Creating shared value through asset use</i></p> <p>Public services and public health</p>	<ul style="list-style-type: none"> • Establish a public service center to facilitate government transactions. Currently, a total of 39 locations have been established, including 15 comprehensive government service centers (G Point, Government Center, Yim District), 11 temporary passport offices, 1 citizenship and legal services office, 2 immigration offices, 3 transportation offices, and 2 BMA Express Service points (new metropolitan express service points). • Establish a Health service center, sanitation, medical service unit and a permanent blood donation center. Currently, 12 locations have been established, including 10 medical service units and 2 permanent blood donation centers.

Objective	<p style="text-align: center;"><i>Details</i></p> <p style="text-align: center;"><i>HOW / WHY / WHAT / WHERE</i></p>
	<ul style="list-style-type: none"> • Support space for Bangkok to organize a free Health screening project for 1 million people for the second year, covering important disease examinations such as electrocardiograms, blood tests, and diabetes tests. and chest x-rays in 8 shopping centers • Together with "Central Group" organized a temporary space to receive blood donations throughout the country continuously for the 38th year under the project "Central Tham Give Blood Give Love. Join forces to do good, donate blood." The total blood donation was 11.88 million cc, accounting for 59 percent of the total donation.
<p><i>Creating shared value through asset use</i></p> <p>Education, sports, and youth</p>	<ul style="list-style-type: none"> • Develop and improve a total of 30 schools in 54 locations in 21 provinces, including Krabi, Chaiyaphum, Chiang Rai, Chiang Mai, Trang, Nakhon Ratchasima, Nakhon Sawan, Nan, Pattani, Phra Nakhon Si Ayutthaya, Phitsanulok, Phuket, Lop Buri, Sakon Nakhon, Suphan Buri, Surin, Udon Thani, Ubon Ratchathani, Nakhon Pathom, Surat Thani and Nakhon Si Thammarat. Number of students: 8,075, teachers: 661, increasing opportunities for more than 28,000 people to access the education system and supporting scholarships for students at the secondary and vocational levels, totaling 512 people in 24 provinces. • The Company partnered with the Thai Chamber of Commerce to provide space for UTCC Tutor sessions, supporting high school students nationwide in preparing for university admission at 11 Central convention halls across Thailand. • Under the second year of collaboration with the Ministry of Education through the “Good Learning, Happiness, and a Brighter Future” project, the Company provided space for vocational students from 12 colleges to gain hands-on experience in selling cakes and classroom-developed products in actual retail settings across Food Park, Food Patio, Food Ville, and FoodwOrld food courts at 11 locations nationwide, generating total sales of more than Baht 300,000 during the Christmas period. • The Company supported competitions organized by the Table Tennis Association of Thailand across five provinces and nine events, namely Nonthaburi, Chanthaburi, Nakhon Ratchasima, Surat Thani, and Khon Kaen. The Company also co-hosted two events under the Central All Thailand name, attracting more than 230,000 participants and spectators. In addition, the Company promoted table tennis in schools to raise the standard of school-level athletes by providing sports equipment and sending coaches to eight schools in seven provinces, namely Bangkok, Ayutthaya, Nakhon Ratchasima, Khon Kaen, Chiang Mai, Phuket, and Krabi, with a total of 230 teachers and students participating.

Objective	<p style="text-align: center;"><i>Details</i></p> <p style="text-align: center;"><i>HOW / WHY / WHAT / WHERE</i></p>
	<ul style="list-style-type: none"> • The Company supported a competition organized by the Ju-Jitsu Association of Thailand at Chaengwattana Hall, with more than 6,300 participants and attendees. • The Company provided sports funding under the Phet Nam Nueng project of the Department of Children and Youth, Ministry of Social Development and Human Security, to promote child and youth development through sports. The project helped strengthen skills, physical and mental well-being, discipline, and athletic potential, creating pathways to sports education and future professional careers. The project covered two welfare homes in Chiang Mai and Pathum Thani, with 82 participating children, 14 of whom advanced to sports schools or gifted sports programs.
<p><i>Creating shared value through asset use</i></p> <p>Job creation, income distribution, and opportunity development for vulnerable groups</p>	<ul style="list-style-type: none"> • The Company provided space for community product sales and marketing activities, such as OTOP fairs, provincial product fairs, SACIT Plearn Craft, Royal Project fairs, local fruit fairs, and surplus fruit and vegetable markets, totaling 2,413 activities across more than 17 million square meter-days. • The Company allocated free space for 48 persons with disabilities to sell government lottery tickets, representing 1% of total employees, with a total supported space value of Baht 9.3 million. • The Company provided free space for marketing activities for persons with disabilities, including product sales and massage services by 15 persons with disabilities from Nakhon Sawan, as well as rotating product sales by over 45 families from the Ayutthaya Parents' Club for Persons with Intellectual Disabilities, with a supported space value of Baht 0.5 million. • The Company facilitated fundraising activities and donation box placements for foundations, associations, and non-profit organizations, including UNICEF Thailand, SOS Children's Villages Thailand under the Royal Patronage, Soi Dog Foundation, Tiang Chirathivat Foundation, and environmental foundations.
<p><i>Creating shared value through asset use</i></p> <p>Crisis management and local disaster relief</p>	<ul style="list-style-type: none"> • Together with Central Group, the Company supported the preparation of more than 6,000 relief bags for disaster-affected communities in Nakhon Pathom, Phra Nakhon Si Ayutthaya, and northern provinces, and covered transportation costs for donated consumer goods collected at Central shopping centers to support flood victims in Hat Yai. • The Company provided free parking for the public during crises in provinces where its shopping centers are located, as part of immediate relief measures implemented in response to each situation.

Objective	Details <i>HOW / WHY / WHAT / WHERE</i>
<i>Resource support</i> Public infrastructure development and charitable donations	<ul style="list-style-type: none"> The Company renovated two restroom buildings and 12 security booths in Lumpini Park on the auspicious occasion of His Majesty the King's 72nd birthday anniversary, continuing from 2024. The Company continued to donate to foundations and non-profit organizations, including support for the psychiatric ward renovation at Police General Hospital, Pathumwananurak Park management, and other charitable activities.
Procurement for Social Impact Route	
<i>Resource support</i> Social-impact procurement and opportunity development for vulnerable groups	<ul style="list-style-type: none"> Procurement of local products such as Organic Living hand sanitizer worth 7.7 million baht and hiring a local organizer (Local Organizer) to organize marketing activities. Hiring community enterprises and communities to produce New Year's gifts, "Good Gifts," made from recycled materials, including the employment of 15 visually impaired people in massage therapy activities for employees and 4 people with disabilities according to Section 33
<i>Resource support</i> Environmental budget	<ul style="list-style-type: none"> Collaborate with the Royal Forest Department to hire experts and people in the community to plant and care for forests under the "Project to plant 1 million carbon-absorbing trees" to compensate for the organization's carbon emissions. Reforestation has been carried out in national reserved forest areas. Khlong Takhian Forest Chonburi Province National reserved forest areas, Doi Luang Forest, Nam Yao Forest, and Nam So Forest. Chiang Rai Province and national reserved forest areas Wang Thong Basin Forest, right bank Phitsanulok Province, total 1,000 rai Collaborating with the Mae Fah Luang Foundation in the project to manage carbon credits in forests for sustainable development, Phase 5, in community forest areas totaling 140 communities, covering 4 provinces: Lampang, Chiang Mai, Chiang Rai and Nan, by allocating 3,000 rai of forest area for T-VER registration. There are 20,759 households or 66,854 people who benefit from these community forests.

Objective**Details****HOW / WHY / WHAT / WHERE****Business Innovation for Social Impact Route**

Creating shared value through asset use

Arts and culture (Eco-cultural Design)

- Incorporating the distinctive local identity into the design process of architectural structures and interior and exterior decorations to create pride for local people. and disseminate local identity widely [Details on the website](#) The outstanding project in 2025 is the Central Krabi Project. See details. <https://www.facebook.com/roomfan/videos/763007946811999/>

Group-level collaboration

Strengthening the grassroots economy and farmers

- Collaborate with “Central Tham” to create an agricultural retail ecosystem by developing and promoting farmer groups. and communities in the production of agricultural products and upcycling products using sustainable guidelines to meet standards Respond to consumer needs Consultants are hired and experts in innovation and technology to help with production efficiency Extend product life and design products and packaging to be modern Up to arranging distribution channels through 34 Jingjai Farmers Markets and 3 social business - Goods Goods stores in 2025 can help more than 12,551 farmer households and generate more than 232 million baht in revolving income for local communities, including organizing activities. "Jingjai Mahanakorn" and participated in the Thailand Rice Fest to support farmers. To promote rice products which are products from cultivation and help support farmers under cooperation with “Central Tham”

Resource support

Community tourism promotion

- Support the creation of a local tourism ecosystem. Under the Go Local Love Local project, jointly pushing for the Tourism Authority of Thailand to promote secondary cities. Encourage shopping in tourist spots and local shops linked to community tourism promotion through supporting “Central Tham” in learning center development projects such as the Na Muen Sri Woven Textile Learning Center Buddhaniwet Organic Agriculture Learning Center, Chern Tawan Farm, Phu Chi Duean Coffee Project Maetha Sustainable Lifestyle Project, riverside community, Tha Khai Property Market and connect through socially conscious marketing to use services and purchase products from local entrepreneurs in shopping centers Starting to begin operations in Nakhon Si Thammarat Province and Ubon Ratchathani, in 2025 joined the project Southern Design Week Hat Yai to promote tourism in Hat Yai and Songkhla as well

Objective	Details HOW / WHY / WHAT / WHERE
<p><i>Resource support</i></p> <p>Employee participation and volunteerism - waste separation</p>	<ul style="list-style-type: none"> Collaborate with Startups and small local entrepreneurs in waste management and separation in Thailand. In setting up community waste separation points or Recycle stations in 12 shopping centers, the amount of landfill waste was reduced by 1,343 tons and there were more than 4,043 people participating. Organize the One Recycling Drop a Month activity, one of the “6 Actions for One Planet” activities, to invite employees, stores, and tenants to volunteer to participate in sorting waste at homes, offices, and stores for recycling at The 1 points redemption point every Wednesday and the last Thursday of every month. In every branch nationwide Reduced landfill waste by 1,561 tons, with volunteer employees and more than 8,388 people interested in participating in waste separation (double counting people)

Community Investment Report under the Business for Societal Impact (B4SI) reporting framework.

Support	Million baht	Percentage
By type of support	617.4	100
Monetary contributions	82.1	13
Non-monetary contributions	508.2	82
Operating expenses	27.1	4
By purpose	590.3	100
Charitable donations	15.0	2.5
Community investment	62.1	10.5
Commercial community initiatives	508.2	86.1
Association contributions	5.0	0.8
By activity category	590.3	100
Education	5.8	1

Health	6.3	1
Economic development	317.3	54
Environment	4.9	1
social welfare and government services	201.5	34
Inclusive participation	1.5	0
disaster relief	2.0	0
For associations directly related to business	3.5	1
For associations that are indirectly related to business	1.5	0
Funding support or Company-established charitable funds	0.9	0
Other	45.1	8
By geography: Thailand	590.3	100

Performance / Benefits

Community dimension

Direct benefits that arise	2,539	Project/Activity
Number of agencies that directly benefit	657	Agency
Number of people who directly benefit	361,396	person
Donations that can be raised by outside agencies that request to use the space to raise funds	14.8	Million baht
The amount of blood collected from donations	11.9	million cc
Number of trees planted or taking care of them in community forest areas or the Forest Department	800,000	plant
Number of forest areas supported	4,000	farm

Organizational dimension		
Income at the Company Missed the opportunity to get	481.0	Million baht
Area allocated for the community	17.1	million square meter-days
Avoided costs from environmental projects (Counting only reforestation projects and positive behavior change activities - waste separation)	15.3	Million baht
The amount of carbon that can be compensated in the future (from reforestation only)	74,551	tons of carbon dioxide equivalent

Impact		
Community dimension		
Number of results taken into account	2,539	Project/Activity
Income that the community receives from organizing activities in Central's shopping centers and from the sincere market project	3,650	Million baht
Number of people who have been developed or benefits through the projects of Central Pattana and Central Do	21,803	List
Number of people who had positive behavioral changes from participating in One recycling drop a month and Recycle Station activities	12,431	List
Organizational dimension		
Increase the number of service users, which results in indirect income flowing to the organization.	15.7	million people

Notes

1. All operations take place in Thailand.
2. Avoided costs from environmental projects are calculated using an Internal Carbon Price (ICP) of 200 baht per ton of carbon dioxide equivalent.
3. Avoided greenhouse gas emissions from positive waste-separation behavior are calculated based on the assumption that one ton of landfill waste equals 1.5 tons of carbon dioxide equivalent.
4. Donation data covers fundraising from three organizations: UNICEF, SOS Children's Foundation, and Soi Dog Foundation.