

Occupational Health and Safety Performance



2025 Performance

0 case

In 2025, no work-related fatalities were recorded among employees and contractors.

0 case

In 2025, no severe work-related injuries were recorded among employees and contractors.

0 case

In 2025, no occupational illnesses were recorded among employees and contractors.

Goal

0 case

By 2030, no work-related fatalities among employees and contractors.

01. Raising Safety and Well-being Standards

- The Company appointed **375** members to the Safety, Occupational Health and Working Environment Committee, comprising **163** employer representatives and **212** employee representatives, equivalent to **6%** of total employees excluding contract employees. The committee meets monthly to report safety incidents and discuss preventive measures to avoid recurrence, working with the Security & Safety function to develop appropriate action plans and present key risks and corrective actions to senior executives in Asset Management.
- In 2025, the meeting outcomes were prioritized and translated into safety and well-being operating standards. Key actions included adding TREES green building requirements on the use of low-VOC, non-toxic materials as mandatory requirements in tenant fit-out standards, and recommending that tenants design systems and select materials aligned with TREES-CS green building assessment criteria.

02. Employee Lost Time Injury Frequency Rate

- The Company's employees recorded more than **12.7** million working hours. **Eight** employee accident cases were reported, of which **four** were lost-time injuries, resulting in a Lost Time Injury Frequency Rate (LTIFR) of **0.31** cases per one million working hours. No severe accidents, fatalities, or occupational illness cases were recorded.

03. Incident Statistics Review

Based on the review of incident statistics throughout 2025, the Company conducted root-cause analysis to define preventive measures as follows:

1. **Cause analysis:** Most incidents were caused by unsafe behavior, such as failure to use personal protective equipment (PPE) and lack of caution during work procedures, together with hazardous conditions such as wet or slippery surfaces and deteriorated equipment.
2. **Success case study:** A key incident during the year involved an electrical system contractor who suffered an electric shock. The on-site team was able to save the person in time through CPR and rapid hospital referral, reflecting personnel capability and the effectiveness of the Company's emergency response system.
3. **Proactive safety enhancement measures:** The Company turned lessons learned from incidents into stronger preventive measures to build a proactive safety culture, as follows:
 - **Intensive Training** Strengthen training and communication, with emphasis on pre-task checks and 100% correct PPE use before work begins.
 - **High-Risk Control** Raise standards for high-risk work areas by strictly enforcing Lockout-Tagout procedures and working-at-height standards.
 - **Proactive Inspection** Deploy safety teams together with contractors to regularly inspect equipment and work environments, proactively identifying and eliminating risk factors before incidents occur.
 - **Safety Incentive** Promote safe behavior through Behavior-Based Safety observation and recognition awards for employees and partners who demonstrate excellent compliance with safety standards.

04. Green Building Development

Projects under Central Pattana's management have received green building certifications as follows:

- **LEED green building certification** for **three** projects: Food World at CentralWorld, G Tower Grand Rama 9, and CentralWorld Offices.
- **TREES green building certification** for **two** projects: Central Chanthaburi and Central Nakhon Sawan.
- **WiredScore certification** for **three** projects: G Tower Grand Rama 9, The Nine Towers Grand Rama 9, and CentralWorld Offices.

Each standard includes different safety and well-being criteria. **LEED** focuses on the physical environment, while **WiredScore** focuses on digital security and technologies that support well-being and everyday use.

05. Personal Cleanliness and Hygiene Standards

- The Company maintains personal cleanliness and hygiene standards by adopting **Cashless Payment Parking**, a contactless digital parking system that reduces contact with parking cards while enabling convenient mobile payment or E-Stamp validation through the Central X application. For projects that still use parking cards, the Company requires cards to be cleaned and disinfected before being handed to customers and maintains the cleanliness of automated equipment at entrances and exits to build confidence and support maximum well-being.

06. Traffic Safety Management and Pollution Risk Reduction

- The Company has established a **Central Control Room** in each project to monitor and prevent traffic accidents within project areas, supported by systematic emergency and accident response plans. **License Plate Recognition (LPR)** technology is also used to reduce vehicle idling and waiting time, allowing touchless entry and exit. This helps reduce congestion, improve safety and accuracy, and directly lower PM2.5 and air pollution, protecting the health and respiratory systems of customers, employees, and surrounding communities.